

Dear Visitor,

We've come a long way since Coronavirus first appeared in New York City. Any future positive Coronavirus case in the building will prohibit our ability to allow visitation for another month. We ask that you please keep the following in mind during your visit in order to help us to keep both our Residents and Employees safe within the facility, as well as to keep the Resident's visitation rights intact:

- Visitation is by appointment only. You must schedule your visit at least 24 hours in advance with Case Management at (212) 534-6464 or via [COVID@VistaOn5th.org](mailto:COVID@VistaOn5th.org)
- Visitation slots include Monday, Wednesday and Friday (only): 10-10:45am, 1-1:45pm, 2-2:45pm and 3-3:45pm
- If you arrive to Vista to visit a Resident without an appointment, you may be asked to leave the premises
- Please wear a mask throughout the duration of your visit. If you do not arrive with a mask, one will be provided to you
- Please use hand sanitizer upon entry into the facility
- Please answer the Health Check questions and have your temperature taken. Please exit the building immediately if asked to do so after the Health Check assessment
- When in the facility, please practice Social Distancing, keeping at least 6-feet away from all individuals whenever possible
- Please practice Social Distancing when near the Resident. Please do not make any contact whatsoever with the Resident, including hand shaking, hugging, kissing, etc.
- Vista Staff are obligated to monitor the Visitation space during your visit. If you are asked by Vista Staff to do something, such as offer more distance between yourself or the Resident, leave the premises entirely, etc., please do so immediately
- Visitors are to only use restroom in an emergent situation or when medically necessary

If you have questions, please contact Andrew Hackbarth, Director of Operations, at (212) 534-6464 X5108 or email [COVID@Vistaon5th.org](mailto:COVID@Vistaon5th.org)

Thank you,

Management